Understanding Your Need For RPA

Know Your Goals
- Where will RPA take you?
- Do you have a vision using RPA?

Who Is In Charge?
- Who owns the digital workforce?
- Will there be a center of excellence?
- Is there representation from the business and IT teams?

Define The Horizon
- Are you looking at improved customer service, an enhanced quality product, or cost reduction?

Don’t Lose Your Human Workforce
- Consult your human force that may be impacted, and have a plan for them.
- Reassure and deploy human force to knowledge based roles that can benefit the organization as a whole.

Human & Digital Working Together

Change Management = Longevity Of RPA Lifecycle
- How will RPA change my work environment 1 year out from implementation?
- Is there a team responsible for monitoring the small goals and taking corrective action?

What Happens If The Process Changes?
- How quickly can you and your company adopt?
- Do you have to start all over again?
- Understand the complexity of the processes well in advance.
- Hold technical/functional sessions to make sure business and technology users are on the same page.

Make Sure To Consider The Following

Beyond RPA
- Up skill the human workforce to lead the digital workers.
- Analytics & reporting capabilities to drive continual value.
- Add AI machine learning capabilities to enhance the power of the digital worker.

Focus On ROI
- Make sure your RPA process offers the flexibility to grow so you can save on additional headcount.
- Being more responsive to customers can be a true differentiator for company growth.

Start Your Digital Workforce Journey Today!

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